

## Issues

| #  | Project                    | Tracker | Status      | Priority  | Subject   | Assignee         | Updated             |
|----|----------------------------|---------|-------------|-----------|---|------------------|---------------------|
| 56 | Kacha Operations/Tech      | Support | New         | Normal    | Ethio Lottery Transaction Pending   | Michael Girma    | 12/12/2025 01:53 PM |
| 55 | Kacha Operations/Tech      | Bug     | In Progress | Normal    | Issues related to Loan  | Zemcheal Fsaha   | 12/09/2025 08:10 AM |
| 53 | Kacha Operations/Tech      | Bug     | In Progress | Urgent    | IPS Transfer Error for Amharic Names  | Tinsae Beyene    | 12/11/2025 11:46 AM |
| 51 | Kacha Operations/Tech      | Bug     | In Progress | High      | Issue on Exported Reports   | Zemcheal Fsaha   | 12/09/2025 08:01 AM |
| 50 | Kacha Operations/Tech      | Feature | In Progress | High      | IPS service availability  | Michael Girma    | 12/03/2025 06:52 AM |
| 49 | Kacha Operations/Tech      | Bug     | In Progress | Urgent    | PIN Change Failure for Customers with Overdue Loan Status   | Tinsae Beyene    | 12/11/2025 11:50 AM |
| 48 | Kacha Operations/Tech      | Bug     | Resolved    | High      | Bulk Upload member  | Michael Girma    | 12/10/2025 07:33 AM |
| 46 | Kacha Operations/Tech      | Bug     | Resolved    | High      | Transfer via IPS Not Available on iOS   | Michael Girma    | 12/06/2025 07:49 AM |
| 43 | Kacha Operations/Tech      | Feature | New         | Normal    | Insurance Subscription  | Michael Girma    | 12/01/2025 08:16 AM |
| 42 | Kacha Operations/Tech      | Bug     | New         | High      | Betting Company Business Account – Remote Payment and B2C Transaction Failure because of Operator account status! | Tinsae Beyene    | 12/15/2025 11:25 AM |
| 41 | Kacha Operations/Tech      | Bug     | In Progress | High      | Premium Insurance - Loan Ledger VS Installment Ledger MISMATCH  | Zemcheal Fsaha   | 12/06/2025 08:05 AM |
| 38 | Kacha Operations/Tech      | Feature | In Progress | High      | Grant Full Transfer Authority to a Single Role - Business Portal  | Michael Girma    | 12/01/2025 12:04 PM |
| 37 | Kacha Operations/Marketing | Support | New         | Urgent    | Request for Creation of a One-Pager Value Proposition for Betting Operators in Ethiopia                           | Nahom Abera      | 11/10/2025 07:14 AM |
| 36 | Kacha Operations/Tech      | Feature | In Progress | Urgent    | Salary Disbursement straight to Digital Saving account!   | Zemcheal Fsaha   | 12/09/2025 07:49 AM |
| 33 | Kacha Operations/Tech      | Feature | In Progress | Urgent    | Request to Review Auto Loan Repayment Discrepancy – Missing Failed Transactions                                   | Zemcheal Fsaha   | 11/27/2025 01:26 PM |
| 30 | Kacha Operations/Tech      | Feature | In Progress | Normal    | Enhancement Request – Configurable CRPS Employee Registration Eligibility Criteria                                | Tinsae Beyene    | 11/27/2025 12:30 PM |
| 28 | Kacha Operations/Tech      | Feature | In Progress | High      | Add Date Filter   | Zemcheal Fsaha   | 09/25/2025 07:29 AM |
| 23 | Kacha Operations/Tech      | Support | In Progress | Immediate | Dynamic MFI Issues!   | Sisay Lucas      | 11/27/2025 07:18 AM |
| 19 | Kacha Operations/Tech      | UAT     | New         | Normal    | UAT Results for IPS Module  | Habtamu Gemechu  | 07/05/2025 08:19 AM |
| 18 | Kacha Operations/Tech      | Bug     | In Progress | Normal    | Issue Resolution For CRPS and Saving  | Kassahun Tilahun | 08/21/2025 01:07 PM |
| 13 | Kacha Operations/Tech      | Feature | In Progress | Urgent    | Request to Add customer Information to Savings and Lending Portal - Quarterly Report to partner FIs               | Tinsae Beyene    | 08/16/2025 06:16 AM |
| 12 | Kacha Operations/Tech      | UAT     | New         | Normal    | IMT Mobile App - Report UAT V2.0  | Michael Girma    | 07/04/2025 06:07 AM |
| 11 | Kacha Operations/Tech      | UAT     | New         | Normal    | Bunna Mobile App - Report UAT V1.0  | Addis Tsega      | 11/27/2025 09:14 AM |